



Knowledgebase > Products > 5/10RX Routers > Gathering support information from a 5/10RX device using the CLI interface

---

## Gathering support information from a 5/10RX device using the CLI interface

- 2018-02-15 - 5/10RX Routers

If asking for 5/10RX technical support, this article will guide you through collecting the general information to begin issue analysis.

### Attachments

- [Gathering troubleshooting info on the 10RX5RX \(CLI\).pdf \(146.89 KB\)](#)