



Knowledgebase > Products > 5/10RX Routers > Gathering support information from a 5/10RX device using the web GUI

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## Gathering support information from a 5/10RX device using the web GUI

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If asking for 5/10RX technical support, this article will guide you through collecting the general information to begin issue analysis.

### Attachments

- [Gathering troubleshooting info on the 10RX5RX - GUI.pdf \(236.54 KB\)](#)