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DX940e - How to configure Cellular option

John M - 2019-12-23 - DX/10XTS Routers

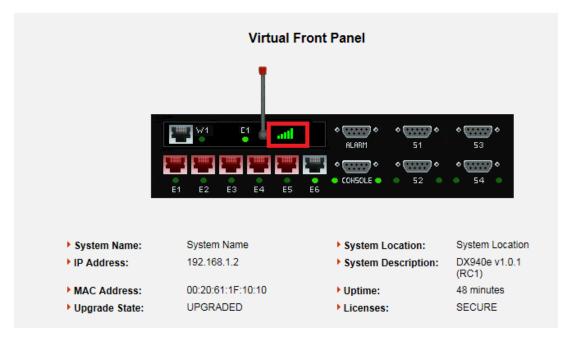
Pre-Requisite: The DX940e device can be an AT&T or Verizon SIM enabled software, depending on which Cellular service provider you selected during the ordering process. Accordingly, the Provider firmware is loaded on the device.

Call the Cellular Service provider to get an activated SIM for the device.

Depending on a Cellular Service provider, there are some default Profiles created for the Cellular connection. If the profile is not on the list, the AT&T or Verizon will provide you Profile Parameters (APN name) to create one to get your Cellular connection up and running.

Note:

- After inserting SIM in DX940e device, user must reboot the device in order to use the cellular service.
- Once the Cellular interface is enabled, you will see C1 LED status turns bright green, along with signal strength on the Virtual Front Panel. See picture below:



Steps to configure the cellular Interface in DX940e

1. Once the SIM is activated by the carrier, and inserted in the SIM slot.

- Login to your Magnum DX940e using web GUI. You can use the default IP address to access the Web GUI on any browser: <u>https://192.168.1.2</u>
- 3. Make sure your Laptop IP is configured in the same subnet as the default IP address of DX940e, and Ethernet cable is connected to Port 6 or the highest port on DX940e device. In factory default mode this is the only Ethernet port enabled, and rest of the ports are disabled because of security reason.
- Once you are logged in with Username: manager, Password: manager, Click on "Cellular" option from the Menu on the left side of the Virtual Front Panel
- 5. Click on Configuration, Go to Profile section
- 6. Enter the Profile name of your choice, and enter the APN (Access Point Name) name provided by your service Provider in this case it's AT&T, and we are using "i2gold" as APN name or select from an existing profile in the list

With AT&T Service Provider: Existing Profiles in this case is "i2gold" which is a default Public APN name

APN Name		DP ID Address	Add New Profile			
		pe in Addres	s Primary DNS	S Secondary DNS	Auth	Username Password
New APN	lte ip	v4 0.0.0.0	0.0.0.0	0.0.0.0	none 🗸	
			Existing Profiles			
		IP Address	Primary DNS	Secondary DNS	Auth User	name Password Delet
ld It	e ipv4	0.0.0.0	0.0.0.0	0.0.0.0 nor	ne 🗸	
	N Name Ty	N Name Net PDP Type Type	Reset Si N Name Net PDP IP Address Type Type IP Address	Reset Settings Apply Setti Existing Profiles N Name Net PDP IP Address Primary DNS Type Type	Reset Settings Apply Settings Existing Profiles N Name Net PDP IP Address Primary DNS Secondary DNS	Reset Settings Apply Settings Existing Profiles NN Name Net PDP IP Address Primary DN S Secondary DN S Auth User

For Verizon Service Provider: Existing Profiles: Default profile is "vzwinternet" which is a default Public APN

				Ce	ellular : Profiles					
					Add New Profile					
Profile No	me APN Nar	ne Net Ty		OP IP Address	Primary DN	S Secondary DM	is Au	th Use	mame Pass	word
New Profile	New APN	ite	ip	pv4 0.0.0.0	0.0.0.0	0.0.0.0	none	•		
Profile Name	APN Name	Net Type	РОР Туре	IP Address	Existing Profiles Primary DNS	Secondary DNS	Auth	Usernam	e Password	De
Profile1	vzwims	ite .	ipv4	0000	0000	0000	none •			E
Profile2	vzwadmin	Ite	ipv4	0.0.0.0	0000	0.0.0.0	none •			
Profile2 Profile3	vzwadmin vzwinternet	te te	ipv4 ipv4	0000	0.0.0					0
						0000	none •			0
Profile3	vzwinternet	lte	igv4	0.0.0.0	0.0.0.0	0000	none •			0
Profile4	vzwinternet vzwapp	lle Re	ipv4 ipv4	0000	0000	0000	none • none •			0
Profile3 Profile4 Profile5	vzwintermet vzwapp vzw800	lie Re Re	igv4 igv4 igv4	0000	0000	0000	none • none • none •			_

You can select one of the existing profiles, if the profile with APN name is not in the list, you can create one based on Profile parameters provided by Verizon Service Provider. Click on Apply settings.

7. Next Step: Go to "Cellular" à "Config" from the Menu

For AT&T Service Provider:

Select the profile name you have created in step 6, or select from the existing profiles from the list, and change the Admin status to Enabled.

Magnum	DX940e Industrial Router	Cellular : Co	nfiguration
Virtual Front Panel Virtual Front Panel Virtual Front Panel Virtual Front Virtual Virtual Virtual Virtual Virtual Virtual		Admin Status: Profile Name:	Enabled V AT&T V
Contig Contig Profile Status Info		Reset Settings	Apply Settings

Click on Apply settings.

Note: Make sure to save your configuration changes, any time you see a yellow color **"Save"** button on the bottom right page. Click on it to save the configuration to NVRAM so you don't lose the configuration, if the device reboots or the power goes off.

For Verizon Service Provider:

Select the profile name you have created in step 6, or select from the existing profiles from the list, and change the Admin status to enabled.



Verification of Cellular Interface working:

• Go to **"Routing"** option, and click on **"IP addresses"**. You will see a Cellular interface with static IP address from the service provider.

		Routing : IP Addresses								
DHCP?	Address	Subnet Mask	Remote Address	System	Status					
No 🗸 1	192.168.1.2	255.255.255.0		۲	Up					
No 🗸 1	66.130.101.233	255.255.255.252	166.130.101.234	0	Up					
	No 🗸 1	No 🗸 192.168.1.2	No V 192.168.1.2 255.255.255.0	No V 192.168.1.2 255.255.255.0	No ∨ 192.168.1.2 255.255.2 ●					

You should also see the routing information in the "Routing table"

Routing :	Table
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Route Destination	Route Mask	Next Hop	Administrative Distance	Metric	Age	Туре
0.0.00	0.0.0.0	166.130.101.234	0	0		
127.0.0.1	255.255.255.255	127.0.0.1	0	0		
166.130.0.0	255.255.0.0	166.130.101.233	0	0		Local
166.130.101.233	255.255.255.255	166.130.101.233	0	0		
192.168.1.0	255.255.255.0	192.168.1.2	0	0		Local
192.168.1.2	255.255.255.255	192.168.1.2	0	0		
224.0.0.0	240.0.0.0	255.255.255.255	0	10000		
255.255.255.255	255.255.255.255	255.255.255.255	0	10000		

• Go to **"Cellular"** à **"Info"**, you should see SIM, Service Activated, and cellular modem firmware information.

Cellular : Info							
ESN	IMSI	IMEI	Service Activated	Firmware Version			
01651740	310410102231103	359072061173502	yes	SWI9X30C_02.24.05.06 r7040 CARMD-EV-FRMWR2 2017/05/19 06:23:09			
				Refresh			

 Go to "Cellular" à "Status" option we should see the Operation status, Registration info, Signal strength, connection status, Service Indication, Roaming and ESN information.

Cellular : Status									
Oper Status	Reg State	Modem State	Signal Strength	Service Indication	Roaming	ESN	MCC	MNC	Conn. UpTime
Up	Registered	CONNECTED	Excellent	LTE	no	01651740	310	410	759

In the above example, the cellular interface is connected to the network, and the Operation Status is Up. The signal strength is **Excellent**, as the signal strength indicator displays.

If the operation status is "Up", the cellular connection is active, a data connection has been established and the cellular interface is ready for data transfer.

You can also see signal strength in the Virtual Front Panel

Registration State is the status of the device with the service provider, whether it's registered or unregistered.

Modem State: Displays the state of Cellular Interface. Possible values:

- **Detached** the cellular interface has not been detected by MNSDX.
- **Disconnected** there is no active data connection.
- **Initiated** the data connection has been initiated and the cellular interface is awaiting a handshake from the carrier network.
- **Disconnecting** the data connection is in the process of being terminated.
- **Dormant** the data connection is in progress but in a dormant state i.e. not connected to any network, awaiting a connection request.
- **Connecting** the data connection is in progress but not connected.
- **Connected** the data connection is connected.
- **Dormant-Connecting** the cellular interface is indicating that the data connection is coming out of the dormant state.
- **Resetting** the cellular interface is resetting.

To verify you have access to the Internet using Cell Interface, please configure the DNS to Cellular ISP

Steps to Configure DNS to Cellular ISP

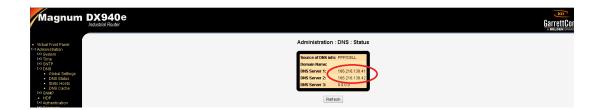
From Web:

1. Go to Administration -> DNS -> Global Settings

Change field Allow PPP/CELL to override configured Name Server to Yes.

Front Panel stration		Administr	ation : DNS : Global Settings	
em e	Allow DHCPC to override configured	I Name Servers: No 🔻		
P S	Allow PPP/CELL to override configu	red Name Servers Yes 🔻		
Blobal Settings DNS Status	Domain Name:			
Static Hosts	DNS Server 1:	0.0.0.0		
DDNS MP	DNS Server 2:	0.0.0.0		
	DNS Server 3:	0.0.0.0		

2. Go to Administration -> DNS -> DNS Status to check if DNS Server has been updated.



From CLI:

1. Set PPP/CELL Override Yes.

MagnumDX# dns set ppp-override y

2. Check If DNS Server Name has been updated or not using following command.

MagnumDX# dns sh status

Source of DNS info : PPP/CELL

Domain Name :

DNS Server 1 : 166.216.138.41

DNS Server 2 : 166.216.138.42

DNS Server 3 : 0.0.0.0

3. Now try to ping www.google.com, If it is able to resolve the Domain Name or not.

MagnumDX# ping google.com

Pinging yx-in-f113.1e100.net (64.233.177.113) with 64 bytes of data:

Reply from 64.233.177.113 bytes=64 ttl=41 icmp_seq=0 time=66ms

Reply from 64.233.177.113 bytes=64 ttl=41 icmp_seq=1 time=100ms

Reply from 64.233.177.113 bytes=64 ttl=41 icmp_seq=2 time=100ms

Reply from 64.233.177.113 bytes=64 ttl=41 icmp_seq=3 time=100ms

Reply from 64.233.177.113 bytes=64 ttl=41 icmp_seq=4 time=100ms

----yx-in-f113.1e100.net PING Statistics----

5 packets transmitted, 5 packets received, 0% packet loss, time 262095583 ms

round-trip (ms) min/avg/max = 66/93/100 ms

from your WindowsMS- DOS prompt, ping <u>www.yahoo.com</u>, or <u>www.google.com</u>. You should be able to ping the Internet, if cellular interface is up, properly configured, and signal strength is good.

Administrator: C:\Windows\system32\cmd.exe C:\Users\support>ping www.yahoo.com Pinging atsv2-fp-shed.wg1.b.yahoo.com [98.138.219.232] with 32 bytes of data: Reply from 98.138.219.232: bytes=32 time=121ms TTL=48 Reply from 98.138.219.232: bytes=32 time=130ms TTL=48 Reply from 98.138.219.232: bytes=32 time=150ms TTL=48 Reply from 98.138.219.232: bytes=32 time=238ms TTL=48 Ping statistics for 98.138.219.232: packets: Sent = 4, Received = 4, Lost = 0 (0% loss), Approximate round trip times in milli-seconds: Minimum = 121ms, Maximum = 238ms, Average = 159ms C:\Users\support>ping www.google.com Pinging www.google.com [74.125.138.104] with 32 bytes of data: Reply from 74.125.138.104: bytes=32 time=103ms TTL=41 Reply from 74.125.138.104: bytes=32 time=106ms TTL=41 Ping statistics for 74.125.138.104: prockets: Sent = 4, Received = 4, Lost = 0 (0% loss), Approximate round trip times in milli-seconds: Minimum = 84ms, Maximum = 106ms, Average = 98ms C:\Users\support>