



Base de Conhecimento > Products > REQUIRED PASSWORD CHANGE > My devices are running software released prior to 2020. If I update my devices and make a factory reset, will I have to change the password?

---

My devices are running software released prior to 2020. If I update my devices and make a factory reset, will I have to change the password?

Christoph Strauss - 2019-11-05 - REQUIRED PASSWORD CHANGE

Yes. The device behaves as though it were a brand new device from the factory.