



Base de conhecimentos > Products > DX/10XTS Routers > Gathering support information from a DX, ETS or XTS series device for technical support.

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## Gathering support information from a DX, ETS or XTS series device for technical support.

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If asking for technical support for DX, ETS or XTS series switches, this article will guide you through collecting the general information to begin issue analysis.

### **Anexos**

- [Gathering troubleshooting info from DX\\_ETS\\_XTS series routers.pdf \(151.01 KB\)](#)